

Jabra GN

EVOLVE 20 and EVOLVE 20SE

Engineered for call control.
Professional corded headset.
Easy call management.

UC-certified means UC-satisfied

When collaboration is easy, everyone is happy, with both their UC platform and their headset. Evolve20/20SE is UC-certified and available in a Microsoft Teams-certified variant, for truly seamless communication.

Clearer conversation for greater efficiency

Entry-level professional headset with easy call management and great sound for calls and music.

Manage calls easily

Get easy access to the most used functions, like volume and mute. You can also answer and end calls quickly and easily, directly from the control unit.

Flexible plug-and-play connectivity

Works straight out of the box. Installation is as easy as simply plugging it in to the USB port on your computer. Choose between USB-A and USB-C variants

All day comfort (Evolve 20SE)

Built for style and comfort with soft leatherette ear cushions. Adjustable headband lets you find the perfect fit.

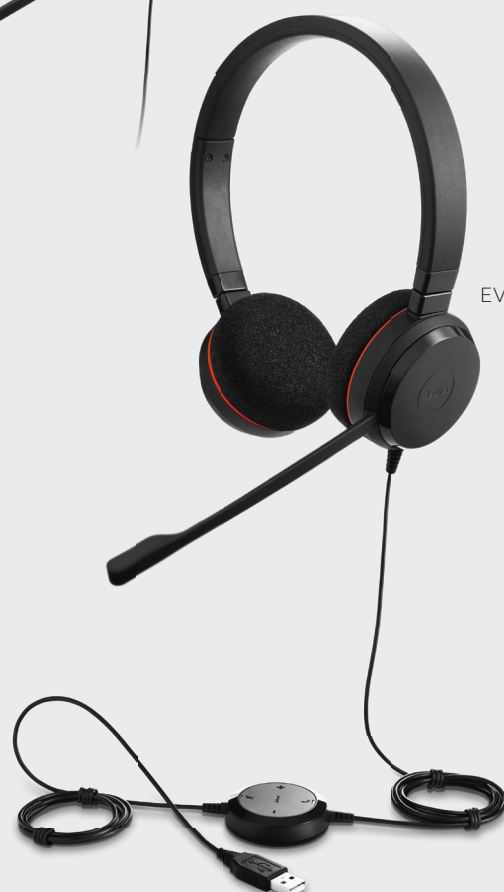
Connects to*:



* Device dependent



EVOLVE 20 SE



EVOLVE 20

HOW TO CONNECT



HOW TO USE – CALL MANAGEMENT







FEATURES		BENEFITS
Connectivity	USB-A or USB-C connectivity	Plug-and-play connectivity to your computer or mobile device* via USB-A or USB-C**
	Certifications	Leading UC vendors and Microsoft Teams**
Audio	Microphone	Noise-cancelling microphone eliminates background noise
	Software integration	Additional features available via Jabra Xpress and Jabra Direct
	Speakers	Powerful 40mm speakers deliver richer sound for a more immersive audio experience
Ease of use	Call management	Answer/reject calls; increase/decrease speaker volume; mute
	All day comfort	Foam or leatherette ear cushions** and an on-ear wearing style for all-day comfort
Variants	UC and MS variants	Choose from UC or MS Teams variants
	Wearing styles	Available in stereo and mono variants
Compatibility	Leading UC vendors and Microsoft teams**	

* Device dependent ** Variant dependent



EVOLVE 20 and EVOLVE 20SE

Engineered for call control. Professional corded headset. Easy call management.

-  Great sound for calls and music
-  Plug-and-play connectivity
-  Call control unit for managing calls easily
-  USB-A and USB-C variants available



TECHNICAL SPECIFICATIONS

General info	Box content	Jabra Evolve 20/20SE Headset, USB Controller, Evolve 20 with foam ear cushions/Evolve 20SE with leatherette ear cushions, documentation
	Packaging dimensions LxWxH	23x18x3.5cm/9.06x7.09x1.38in
	Main unit dimension	Mono: 149.6x59.5x170.1 mm/5.88x2.3x6.7 in Stereo: 151.2x59.5x170.4 mm/5.9x2.3x6.7 in
	Weight including main wearing style	Stereo 0.132 kg/4.66 oz Mono 0.104 kg/3.67 oz
	Material used	Soft headband and comfortable on-the-ear foam ear pads. Evolve 20SE variant comes with leatherette ear cushions
	Warranty	2 years
	Jabra Direct/Jabra Xpress	Yes
	Jabra Sound+	No
Audio	LED features and functions	Busylight, incoming calls, Teams notifications*
	Headset bandwidth	Wideband
	Speaker size	ø28x3.9mm
	Speaker sensitivity	93.6dB SPL @ 1kHz
	Speaker impedance	32+/-4.8Ω, @ 1.0kHz
	Speaker max input power	Rated Input 5mW @0.4V, max input 10mW @0.56V
	Speaker frequency range	150Hz~7kHz, @Output S.P.L -10dBB
	Speaker bandwidth Speak mode	150Hz~7kHz, @Output S.P.L -10dB
	Microphone type	Electret condenser (ECM)
	Microphone sensitivity	F=1kHz, Pin=1Pa, 0dB=1V/Pa, Min=-48dB, Max=-44dB
	Microphone frequency range	100Hz ~ 10kHz @ 6dB
	Microphone bandwidth	Wideband
	User hearing protection	PeakStop™
Fit & Comfort	Certifications	Regulatory Approvals: CE, FCC, KCC, RCM, UL, Industrial certifications: Microsoft Teams*, Avaya, Cisco and more
	Headset form factor	On-ear headband
Connectivity	Connection (computer and mobile devices)	USB-A/USB-C
	Cord length	Control cable: 95 cm/37.40 in, HS cable: 120 cm/47.24 in
	AC power supply	USB power supply by PC
Extended Info	Power consumption speaker	Rated Input 5mW @0.4V, max input 10mW @0.56V
	Operating temperature	-10°C to +50°C, 14°F to 122°F
	Storage temperature	-30 °C to + 80 °C Storage temperature range: (-20°C to +35°C 6 months), (+35°C to +45°C 3 months), (+45°C to +45°C 1 month), (+60°C to +70°C 1 hour with no degradation), (+70°C to +85°C max. 1 hour (<20% degradation)

*Microsoft Teams variants only

PRODUCT TYPE	SKU	DESCRIPTION	EAN CODE
Stereo	4999-823-109	Jabra Evolve 20 MS Stereo, USB-A	5706991016970
	4999-823-189	Jabra Evolve 20 MS Stereo, USB-C	5706991023831
	4999-829-209	Jabra Evolve 20 UC Stereo, USB-A	5706991016987
	4999-829-289	Jabra Evolve 20 UC Stereo, USB-C	5706991023848
	4999-823-309	Jabra Evolve 20SE MS Stereo, USB-A	5706991021158
	4999-823-389	Jabra Evolve 20SE MS Stereo, USB-C	5706991024265
	4999-829-409	Jabra Evolve 20SE UC Stereo, USB-A	5706991021134
	4999-829-489	Jabra Evolve 20SE UC Stereo, USB-C	5706991024272
Mono	4993-823-109	Jabra Evolve 20 MS Mono, USB-A	5706991016994
	4993-823-189	Jabra Evolve 20 MS Mono, USB-C	5706991023855
	4993-829-209	Jabra Evolve 20 UC Mono, USB-A	5706991017007
	4993-829-289	Jabra Evolve 20 UC Mono, USB-C	5706991023862
	4993-823-309	Jabra Evolve 20SE MS Mono, USB-A	5706991021141
	4993-823-389	Jabra Evolve 20SE MS Mono, USB-C	5706991024289
	4993-829-409	Jabra Evolve 20SE UC Mono, USB-A	5706991021127
	4993-829-489	Jabra Evolve 20SE UC Mono, USB-C	5706991024296